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Call for Submissions - Special Issue July 2019: The Role of Technology and Innovation in Patient Experience

Patient Experience Journal
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Special Issue – July 2019

The Role of Technology and Innovation in Patient Experience

Patient Experience Journal (PXJ) is excited to announce the call for submissions for its July 2019 special issue on the topic of the role of technology in patient & family experience. A focus on technology and innovation will be essential in healthcare experience, requiring new ways of thinking and doing and the technologies and tools to ensure efficiencies, expand capacities and extend boundaries of care.

This special issue is open to all authors conducting cutting-edge research, implementing innovative practices or with powerful experiences to share around efforts in either creating or implementing technology focused on positively impacting the patient experience and/or expanding efforts through innovative practices and processes that push at the conventional wisdom of approaching patient experience efforts. The issue will look for pieces that address evidence-based efforts at improvement, practices that have impact on outcomes or stories that reflect the true meaning and opportunity in bringing technology and innovation to patient & family experience. It will provide an opportunity to highlight accomplishments, reveal new findings and contribute to the literature aimed at improving results. The issue will be guest edited by Timothy R. Huerta, PhD and Cindy Sieck, PhD, MPH from The Ohio State University.

Submission Types

As with all issues of *Patient Experience Journal* submissions can take one of the following formats:

Research

- Papers describing research studies using qualitative, quantitative, experimental, survey, and innovative multi-method designs to rigorously test hypotheses about the prevalence and impact of patient experience efforts and interventions to facilitate it.

Case Study

- Papers describing specific and tangible application of practice, the evidence behind its selection and the measurable outcomes it has generated. Submissions should be structured to include:
 - A description of the issue the effort looked to address.
 - The practices, processes or programs applied to address the issue and why these were selected.
 - The measurable outcomes - positive, negative or neutral - realized as a result of the effort.
 - Implications for this case on further practice and generalized recommendations based on the outcomes.
 - Suggestions for further exploration or research in this area. Questions that remain.

Personal Narrative

- Papers that showcase individual patients, providers or others who are leading the effort to employ patient experience practices with powerful lessons, practical outcomes or measured results. Submission should be a maximum of 2500 words to capture the essence and importance of the story and should be structured as follows:
 - Intent of the essay/introduction to the narrative - What do you intend to share?
 - General narrative, a synopsis of the story highlighting relevant moments - What was your experience?
 - Reflections/recommendations based on experience - focused on practical implication - What would you want to see happen/change as a result of your experience?

Submission Deadline

The deadline for submissions for this issue is **March 1, 2019**. Articles should be identified as intended for the special issue during the submission process. Submitting for this special issue does not guarantee inclusion in the issue. Articles not included may be considered for future issues of PXJ. You can begin the submission process here: http://bit.ly/PXJ_Submit. Please direct any inquiries to: info@pxjournal.org

About Patient Experience Journal

[Patient Experience Journal](#) is an international, multidisciplinary, and multi-method, open-access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research, and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.