



2021

Special Issue – July/August 2022: Elevating the human experience through caring for the healthcare workforce

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Recommended Citation

Journal, Patient Experience (2021) "Special Issue – July/August 2022: Elevating the human experience through caring for the healthcare workforce," *Patient Experience Journal*: Vol. 8 : Iss. 2 , Article 14.
DOI: [10.35680/2372-0247.1628](https://doi.org/10.35680/2372-0247.1628)

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Special Issue – July/August 2022: Elevating the Human Experience through Caring for the Healthcare Workforce

Patient Experience Journal (PXJ) is excited to announce the call for submissions for its July/August 2022 special issue on the impact that caring for the healthcare workforce can have on transforming the human experience. Well before the pandemic and elevated by it, the importance of the healthcare workforce in ensuring the best in experience has been essential. It is why at the heart of the definition of patient experience itself, that culture is identified as an essential element. More so, the *Declaration for Human Experience* (<https://transformhx.org/>) reinforced this through a foundational commitment to “understand and act on the needs and vulnerabilities of the healthcare workforce to honor their commitment and reaffirm and reenergize their purpose.”

This idea, that the workforce experience matters, is also a fundamental component of the concept of human experience itself,¹ one that integrates the patient, workforce, and community experience in ensuring the best in healthcare outcomes for all. The idea that how we care for those who provide care has long been an essential conversation. The realities of care provider and workforce fatigue and burnout, as well as mental health issues and more, have only been elevated by the COVID-19 pandemic. Now is the time to gather evidence on how research and organizations are exploring the issues the healthcare workforce is facing and how these realities have a direct impact on the healthcare experience overall.

This special issue will look for pieces that address evidence-based efforts at addressing workforce experience, reveal practices that are focused on caring for the healthcare workforce and share personal stories of the impact these issues have had. Through this special issue, PXJ looks to not only build a foundational collection of knowledge and information that will continue to push the conversation on experience forward but also create a platform for action in addressing this issue that rests firmly at the heart of healthcare.

Submission Types

As with all issues of *Patient Experience Journal*, submissions can take one of the following formats:

Research

- Papers describing research studies using qualitative, quantitative, experimental, survey and innovative multi-method designs to rigorously test hypotheses about the prevalence and impact of patient experience efforts and interventions to facilitate it.

Case Study

- Papers describing specific and tangible application of practice, the evidence behind its selection and the measurable outcomes it has generated. Submissions should be structured to include:
 - A description of the issue the effort looked to address.
 - The practices, processes or programs applied to address the issue and why these were selected.
 - The measurable outcomes - positive, negative or neutral - realized as a result of the effort.
 - Implications for this case on further practice and generalized recommendations based on the outcomes.
 - Suggestions for further exploration or research in this area. Questions that remain.

Personal Narrative

- Papers that showcase individual patients, providers or others who are leading the effort to employ patient experience practices with powerful lessons, practical outcomes or measured results. Submission should be a maximum of 2500 words to capture the essence and importance of the story and should be structured as follows:
 - Intent of the essay/introduction to the narrative - What do you intend to share?
 - General narrative, a synopsis of the story highlighting relevant moments - What was your experience?
 - Reflections/recommendations based on experience - focused on practical implication - What would you want to see happen/change as a result of your experience?

Submission Deadline & Overview

The deadline for submissions is now **MARCH 1, 2022**. Submissions should be identified as intended for the special issue. Submitting for this special issue does not guarantee inclusion in the issue, and articles not included may be considered for future issues of PXJ. You can begin the submission process here: http://bit.ly/PXJ_Submit. Please direct any inquiries to: info@pxjournal.org

About Patient Experience Journal

[Patient Experience Journal](#) is an international, multi-disciplinary and multi-method, open-access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.

References

1. Wolf J, Niederhauser V, Marshburn D, Lavela S. Reexamining “Defining Patient Experience”: The human experience in healthcare. *Patient Experience Journal*. 2021;8(1):16-29.