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Special Issue – July/August 2023: Emerging Frontiers in Human Experience

Patient Experience Journal

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Special Issue – July/August 2023: Emerging Frontiers in Human Experience

Patient Experience Journal (PXJ) is excited to announce the call for submissions for its July/August 2023 special issue focused on exploring the emerging frontiers of human experience in healthcare. As shared in the recent PXJ article, Reexamining “Defining Patient Experience”: The human experience in healthcare¹:

The rapid evolution in the recognition of the humanity in healthcare has required us to view the human healthcare experience not just as a person-centered process or relationship-based encounter. It is an intricate tapestry of human interaction both in the clinical and non-clinical settings across the continuum of care and into the communities served by healthcare organizations around the world. It must take into account the experiences of those who work in healthcare and the experiences communities have with healthcare organizations and systems overall.

This perspective pushes us to look beyond the essential questions of what matters to patients, family members or care partners to appreciate how the patient experience is shaped by the needs of the healthcare workforce and the communities they serve around the world. These ideas, reinforced in the recent *Declaration for Human Experience* (<https://transformhx.org/>) call on us to think about where the efforts to transform the human experience in healthcare are leading. This special issue is intended to push those boundaries even further.

In looking at the opportunities for emerging frontiers, submissions may tackle issues such as:

- Expanding the use of digitization and personalization in healthcare
- Understanding and addressing the needs of caregivers
- Establishing innovative ways to engage the voices of lived experience
- Addressing experience in low- and middle-income countries or locales
- Implementing processes and programs to ensure equity, promote diversity, dismantle disparity, ensure inclusiveness and belonging in support of community health
- Exploring strategic partnerships with and between businesses and organizations (system disruptors) to transform delivery models, reduce health inequity and improve health outcomes

These, as well as many more, potential ideas support our commitment to publish articles that exhibit innovation, evidence, and patient forward. As we look to the emerging frontiers, we are only limited by our imagination in where research and practice can lead.

This special issue will look for pieces that address evidence-based efforts, reveal best practices to transform the human experience and share personal stories of the impact these commitments and efforts have had. Through this special issue, PXJ looks to not only expand the boundaries of knowledge and information that will push the conversation on experience forward but also to create a platform for action in addressing the human experience, which rests firmly at the heart of healthcare.

Submission Types

As with all issues of *Patient Experience Journal*, submissions can take one of the following formats:

Research

- Papers describing research studies using qualitative, quantitative, experimental, survey and innovative multi-method designs to answer research questions about the prevalence and impact of patient experience efforts and interventions to facilitate it.

Case Study

- Papers describing specific and tangible application of practice, the evidence behind its selection and the measurable outcomes it has generated. Submissions should be structured to include:
 - A description of the issue the effort looked to address.
 - The practices, processes or programs applied to address the issue and why these were selected.
 - The measurable outcomes - positive, negative or neutral - realized as a result of the effort.
 - Implications for this case on further practice and generalized recommendations based on the outcomes.
 - Suggestions for further exploration or research in this area. Questions that remain.

Personal Narrative

- Papers that showcase individual patients, providers or others who are leading the effort to employ patient experience practices with powerful lessons, practical outcomes or measured results. Submission should be a maximum of 2500 words to capture the essence and importance of the story and should be structured as follows:
 - Intent of the essay/introduction to the narrative - What do you intend to share?
 - General narrative, a synopsis of the story highlighting relevant moments - What was your experience?
 - Reflections/recommendations based on experience - focused on practical implication - What would you want to see happen/change as a result of your experience?

Submission Deadline & Overview

The deadline for submissions is **APRIL 1, 2023**. Submissions should be identified as intended for the special issue. Submitting for this special issue does not guarantee inclusion in the issue, and articles not included may be considered for future issues of PXJ. You can begin the submission process here: http://bit.ly/PXJ_Submit. Please direct any inquiries to: info@pxjournal.org

About Patient Experience Journal

[Patient Experience Journal](#) is an international, multi-disciplinary and multi-method, open-access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.

References

1. Wolf J, Niederhauser V, Marshburn D, Lavela S. Reexamining “Defining Patient Experience”: The human experience in healthcare. *Patient Experience Journal*. 2021;8(1):16-29.