## Appendix B: Full Thematic Analysis of Free Responses

<table>
<thead>
<tr>
<th>Themes</th>
<th>Sub-Themes</th>
<th>Quotes</th>
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| Reducing bias and improving inclusion of patients | Language expansion | - “Certainly, bias is introduced by not including all patients/languages”  
- “Need to expand languages”  
- “We should be screening everyone”  
- “keep it on an iPad and give to patients in different languages.”  
- “screen in other languages”  
- “Spanish-speaking parents to approach me with hesitation and questions specifically regarding survey. I don’t think it is always clear that goal is to assess needs to provide them with relevant resources rather than gather information for other purposes” |
| Implicit biases                             |                    |                                                                                                                                                                                                     |
| Improving screening workflow and connection to providers | Time of screening  | - “Takes time to integrate into patient care”  
- “should do at registration or discharge”  
- “having it separate from iCentra (EHR) provides you with more honest answers. Many people will answer the way they think you want them to if they know it’s going in the medical record.” |
| Addressing needs                            |                    |                                                                                                                                                                                                     |
| Results access                              |                    | - “have the screening alerts sent to care managers and providers so that they become actionable items”  
- “nice to have as linked to chart”  
- “like to be prompted to know when a patient has a need that hasn’t been addressed”  
- “should be separate from iCentra (EHR)”  
- “have access to the results so that as an EDCM or Crisis Worker, I am not duplicating work”  
- “I like that this screening is being done, but the ED team has no idea if it has been done or what the results are. I think it would be helpful to actually know what people are answering so I can address issues that may relate to my plan. It just looks bad when a screening is being done in our ED but the MD team is essentially blinded to all results.” |
| EHR separation                              |                    |                                                                                                                                                                                                     |
| Prompts                                     |                    |                                                                                                                                                                                                     |
| Support for screening and resources         | Times offered      | - “Is there any way to include the caregivers if they answer that they need help with medical cost, medications, etc.?”  
- “What times are even covered.”  
- “Can we get funding to offer this screening 24/7? or teach the nurses to give it??”  
- “is it just research or supported by the hospital/intermountain?”  
- “What are the resources available to patients via United Way?”  
- “need follow up to help our pts get access to social services.”  
- “Broadening resources offerings to families.” |
| Broader resources                           |                    |                                                                                                                                                                                                     |
| Expanding efforts                           |                    |                                                                                                                                                                                                     |
| Importance of screening                     | Time considerations| - “feel like this is trendy right now, and worry that it will not be sustainable over time.”  
- “great use of students to help.”  
- “It takes time to integrate into patient care.”  
- “Easy. Like it.”  
- “It is very important to the health of our children.” |
| Student help                                |                    |                                                                                                                                                                                                     |