Figure 3: The Screening Process Who, When, How, and Why

Who should deliver the social needs screening?

- Nursing/APPs/Physicians - screen with QR code on... 2.4%
- Physicians/APPs - verbal delivery of screener 2.4%
- Nursing - verbal delivery of screener 2.4%
- Physicians/APPs - screen with QR code on phones 4.8%
- Other 7.1%
- Nursing - screen with QR code on phones 7.1%
- Independent of ED care team 16.7%
- Registration 21.4%
- Continue with current model 35.7%

When do you think screening for social needs should occur during an ED visit?

- At discharge/transfer 2.4%
- Other (please specify below): 7.1%
- At registration 23.8%
- During the ED visit 66.7%

How do you think social needs screening be administered to patients/families?

- Through a patient portal on MyHealth 2.4%
- On tablets or using their phone upon discharge/transfer 2.4%
- Other 4.8%
- Verbal administration (i.e., nursing or APPs/physicians) 9.5%
- On tablets or using their phone in the waiting room 26.2%
- On tablets or using their phone once roomed in the ED 54.8%

Why should social screening take place for patients/families during ED visits?

- To respond to external requirements 5.0%
- Conduct screening as required 15.0%
- To use in population health management/targeted outreach 32.5%
- Prioritize management of complex patients 40.0%
- Support development and capacity building in the community 42.5%
- Create new partnerships with new/other community agencies 45.0%
- Support organizational changes 52.5%
- To understand areas of need in ED/community 55.0%
- Enable targeted outreach to vulnerable patients 65.0%
- Inform treatment/care planning 70.0%
- Identify and make needed social service intervention referrals 77.5%
- To provide contextual information that could impact treatment 77.5%